

## Key Work Items Progress on Royal Commission priorities:

### Ngā Pūrongo - reports

- **Draft Redress recommendations and Interim Redress Report** – Draft redress recommendations were delivered on 1 October. Further targeted engagement occurred during the quarter which the Commission took on board and made changes to a number of its draft recommendations. The Commission delivered its interim report, *He Purapura Ora, he Māra Tipu – From Redress to Pūretumu Torowhānui*, to the Governor-General on 1 December and formally presented it to her on 16 December 2021. This was a significant milestone for the Inquiry and was marked with a celebratory hui on 15 December with members of SAGE and Te Taumata who, together with other survivors, have provided input and advice to the Royal Commission's redress work and have been instrumental to the Inquiry in arriving at this point.
- **Lake Alice Case Study** – Work continues on analysing the documentary evidence assisting with early thinking on possible findings and recommendations. We have reached out to Ngāti Apa to re-engage and discuss the different forms of support that the Inquiry may be able to provide to assist their involvement with the Inquiry.
- **Other interim reports** – Work has continued to obtain documentary and witness evidence into faith-based institutions (Catholic, Anglican and other Christian denominations) and state care settings with several large section 20 notices sent out. Engagement with the Crown Response team continues.

### Tūhonohono me ngā hāpori – Engagement with survivors and communities

- 74 survivors provided their stories through a private session or written account. Under the Covid19 traffic light system we have been able to undertake private sessions face to face again.
- We have just on 1,000 survivors registered awaiting private sessions.
- COVID Alert level restrictions have impacted engagements this quarter, with communities and stakeholders prioritising their response to COVID 19. Where engagements occurred they were mainly via video-conferencing or the telephone.
- Two fono with Pacific communities occurred this quarter, one held in November aimed at the general Pacific youth population and a second with government officials. Further fono are planned for the next and following quarters.
- An increase in engagement outreach is anticipated next quarter to assist with our thinking on all of our interim reports/case studies.
- We met with a group of Māori that provided a submission "Te Ara Takatū" to discuss their submission and to work together and test our thinking for inclusion in the interim redress report. Engagement is expected to continue in the next quarter.
- We also met with the Royal Commission Forum. We continue to meet with members of our advisory groups - SAGE and Te Taumata – to seek their advice and feedback on key aspects of our work programme. This will continue to be a key focus for the year ahead.

### Ngā huihuinga me ngā wānanga – Public hearings and wānanga

- **Maryland's School case study hearing:** Due to the impact of COVID-19 the Marylands case study hearing has been postponed until February 2022. Planning for the hearing in February continued during the quarter, included detailed contingency plans for holding the hearing under various COVID-19 scenarios.
- **Māori Hearing:** Due to the impact of COVID-19, and following discussions with Ngāti Whatua the Māori hearing has been delayed until March 2022. Survivors have been engaged throughout this process and have been offered the appropriate wellbeing support as we navigate through some uncertainty caused by COVID-19. Planning for the hearing in March continued during the quarter, included detailed contingency plans for holding the hearing under various COVID-19 scenarios.
- **Redress:** Nine online wānanga were held with key stakeholders including survivors, Iwi leaders, members of the Deaf and disabled community and people with te ao Māori expertise during the quarter. The wānanga were held to share and discuss the Inquiry's thinking ahead of the delivery of the interim Redress report on 1 December. Online wānanga with our Pou Tikanga also occurred during the quarter where we sought their guidance on tikanga Māori concepts to be used in the interim Redress report.
- **Monitoring and oversight:** Following last quarter's successful online wānanga, a second one was held in October 2021 to look at how to create systems to monitor State and faith-based care institutions to help stop abuse happening in the future. The wānanga sought participants' insights on the core principles and characteristics of effective independent monitoring in practice. A further wānanga is being planned for next quarter.
- **Planning for 2022:** Further planning for public hearings and wānanga to occur in 2022 has commenced.

### Kaupapa here me te rangahau – Policy and Research

- The focus this quarter has been on supporting the various redress wānanga, and the inquiry's interim redress report content.
- In October the Inquiry was presented with an independent research report - *Hāha-uri, Hāha-tea – Māori Involvement in State Care 1950-1999* - commissioned by the Crown Response Unit. The report was carried out by Māori research specialists, Ihi Research, and pulls together data about Māori in State care between 1950 and 1999. It complements the accounts provided to the inquiry by survivors and their whānau, and information from iwi, Māori NGOs, Māori academics and other research.

### Whakawhiti kōrero - Communications

- A key focus this quarter was on resetting our communications approach to a more strategic outcomes basis. We have applied a consistent evidence-based planning approach to all communications activities and optimised our use of diverse channels, tools and tactics to ensure effectiveness of reach, engagement and understanding.
- The Commission's revised website, *He Matapihi – A window into the Commission*, went live on 1 December. Our survivor advisory group SAGE was involved in the update by reviewing the website at different stages and giving feedback on imagery and content. The website now uses both reo Māori and English headings throughout and shows a visual timeline of milestones we have achieved from 2018 till the present. It includes details of the number of documents reviewed, the sum of all written accounts, group sessions, private sessions and witness statements received, and the number of days of public hearings.

## Insights:

- The Commission has spent the quarter:
  - Working on, drafting and presenting *He Purapura Ora, he Māra Tipu – From Redress to Pūretumu Torowhānui* to the Governor-General on 1 December 2021;
  - working at pace on critical issues and managing key risks including the impact of COVID-19 lockdowns on our work programme, including the rescheduling of two hearings - Maori and Marylands - into the next quarter;
  - undertaking an ongoing review of *Tō Tātou Mahere* to ensure we can deliver on time and within budget – this has involved Commissioners reviewing the scope of our proposed interim reports, case studies and the final report, and considering our engagement approach including how public hearings and wānanga are held;
  - bedding in our new organisational structure from 1 October and undertaking a significant programme of recruitment to key positions in the new structure

## Risks and Issues

- Covid-19 continued to impact our work programme this quarter and has ripple effects across planned work for the next 6 months. The emergence of Omicron and the expected community outbreak is a further consideration for us. We are managing this by re-prioritising the timing, content and sequencing of key activities on an ongoing basis and as events unfold.
- Key staff carried an intense workload to meet the 1 December 2021 timeframe for the interim redress report. Lessons learned from delivering the interim redress report will be applied to future work to assist how we manage our workload over time. Wellbeing initiatives are in place and will be reviewed regularly.
- Lags in recruitment of new staff are impacting the delivery of the work programme. This is being managed by an intense and active recruitment programme and using short term resource to fill key areas.
- Filling gaps in our knowledge by seeking information and evidence from key cohort areas (Māori, Pacific, disabled peoples, youth, Rainbow, intersectionalities etc..). We are managing this by recruiting in key roles (e.g. Chief Advisor Disability, establishing advisory groups representing missing cohorts and targeting private sessions to target those cohorts under-represented in the Inquiry's collective "survivor voice".

## Indicators of Effectiveness

| Indicators  | Progress | Commentary  |
|---|----------|---|
| <ul style="list-style-type: none"> <li>• Number of survivor registrations and wellbeing sessions this quarter</li> </ul>              | Amber    | 151 survivor registrations and 54 private sessions held (along with 20 written accounts). 982 wellbeing sessions were undertaken. With the continued challenges of lockdown alert level restrictions, several private sessions were rescheduled later in the quarter for impacted survivors where sessions were postponed during lockdown. These have been conducted primarily by Zoom. |
| <ul style="list-style-type: none"> <li>• Documentary analysis undertaken</li> </ul>   | Green    | At the end of the reporting period we have engaged with 951 witnesses and have completed 594 witness statements. 68,085 documents came in to be analysed bringing the total to 878,189. Workload is heavy and ongoing prioritisation and efficiency measures remain in place.   |
| <ul style="list-style-type: none"> <li>• Hearings and wānanga successfully completed within the quarter as planned</li> </ul>         | Amber    | Māori hearing and the Maryland's School case study hearing rescheduled. Several successful wānanga held in support the redress report. Wānanga programme being revised.   |
| <ul style="list-style-type: none"> <li>• Reports and other key deliverables completed as planned within the quarter</li> </ul>        | Green    | Word version of the redress report delivered on 1 December and printed version on 15 December 2021.   |
| <ul style="list-style-type: none"> <li>• Delivery of the Inquiry's final report by 30 June 2023</li> </ul>                            | Green    | On track to deliver on time.  |
| <ul style="list-style-type: none"> <li>• Delivery of the Inquiry's work programme within the budget provided by Government</li> </ul> | Green    | On track to deliver within budget.  |

Green: On track    Amber: Off track but impacts mitigated    Red: Off track, and further mitigation required



On track



Off-track, but impacts mitigated



Off-track, and further mitigation required

## Financial Performance

Expenditure year to date (June to December)

### Departmental Expenditure: (000's)



### Non-Departmental Expenditure:

#### Commissioner Fees: (000's)



#### Legal Assistance: (000's)



#### Counselling Assistance: (000's)



#### Capital: (000's)



- Departmental expenditure is currently running 14.5% (\$3.4m) below budget, mainly due to delays in two hearings that have been moved from the December quarter to the March quarter due to COVID.
- Any underspend will be re-prioritised into a contingency to cover any delivery pressures.
- Commissioner fees are \$1.5m under budget YTD. While cost will continue to be incurred, the budget was completed with the expectation that the number of Commissioners would be six.
- Legal Assistance is currently \$9.0m under budget YTD. While costs are expected to increase we do not expect to use the entire budget.
- Counselling Assistance is currently \$1.9m under budget YTD. Some of the underspend is due to delays and postponements of hearings due to COVID. The Commission is also exploring more avenues to support survivors and anticipates that the spend will increase over the next six months.
- Post the fit out of the Auckland facility there has been no major Capital spend.